



www.legalombudsman.org.uk 0300 555 0333







The Legal Ombudsman could help you if you are not happy with your lawyer's work or service and need to put things right.

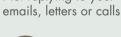
Examples include:





### Communication

Not replying to your





#### Work/Advice

Losing your documents or giving you unclear advice

# Money

Charging you an amount you are not happy with



### **Behaviour**

Not explaining issues properly so you do not understand

The Council for Licensed Conveyancers could help you if you think a property lawyer might be dishonest or you have concerns about their behaviour.

Examples include:





#### Advice

Not acting in your best interest

## Money

Mismanaging client money



#### **Behaviour**

Being convicted of a criminal offence



Our examples do not cover everything so if in doubt, get in touch.



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www.clc-uk.org/consumers/ reporting-problems 020 3859 0904



