LEGAL OMBUDSMAN

Agenda: 13 June 2024

For the 133rd Meeting of the Office for Legal Complaints

12:30 – 14:40 on TEAMS

Any comments to be tabled in respect of the papers or items for AOB are to be forwarded to the Board Governance Manager by noon, 11 June 2024.

This meeting will be held directly after the ARAC meeting which will primarily focus on a review of the Annual Report and Accounts.

Item presented for information	Paper number	Sponsor
Board forward plan	**133.0**	Kay Kershaw
Horizon Scan	**133.5**	Steph Godbold

Item	Timing	Item information	Paper number	Action	Sponsor
		Board meeting closed session			
	12:30 (30 mins)	Private NED Session			
	13:00 (30 mins)	**Break**			
		Board meeting open session			
		Governance and related items			
1	13:30 (5 mins)	Welcome attendees, apologies and declarations of interest.	**n/a**	Note	Elisabeth Davies
2	13:35 (30 mins)	Annual Report and Accounts 2023/24: • Assurance from the Accounting Officer • Feedback and recommendation from ARAC • Review by the Board and approval	**133.1**	Assurance /Update / Approval	Paul McFadden/ Hari Punchihewa/ Steph Godbold / Laura Stroppolo/ Blessing Simango
		Strategy and Planning			

3	14:05 (10 mins)	2024/25 Budget and Business Plan & 2024/27 OLC strategy: • Lessons Learned	**133.2**	Assurance / Update	Paul McFadden/ Laura Stroppolo
Governance and related items					
4	14:15 (10 mins)	Previous minutes, previous actions and matters arising, Including: • Board meeting 25 April 2024 • ARAC minutes 15 January 2024	**133.3A** **133.3B**	Approval	Elisabeth Davies/ Kay Kershaw
5	14:25 (5 mins)	Board paper redactions and non-disclosure report	**133.4**	Approval	Kay Kershaw
6	14:30 (5 mins)	Board effectiveness – June meeting	**Verbal**	Input	Elisabeth Davies
7	14:35 (5 mins)	Any other business	**Verbal**	Input	All
	14:40	**Close**			

2024 Board and Committee Meeting Dates:

Date of meeting	Meeting Type	Papers to be issued	Office / MS Teams
Wednesday 10 January	Performance Sub-Group	Wednesday 3 January	MS Teams
Monday 15 January	ARAC	Monday 8 January	MS Teams
Tuesday 30 January	Board	Tuesday 23 January	LeO Office
Tuesday 27 February	Workshop	Tuesday 20 February	LeO Office
Wednesday 20 March	RemCo	Wednesday 13 March	MS Teams
Wednesday 20 March	RemCo / Staff Council	Wednesday 13 March	MS Teams
Thursday 25 April	Board	Thursday 18 April	LeO Office
Monday 20 May	ARAC	Monday 13 May	MS Teams
Thursday 13 June	ARAC	Thursday 6 June	LeO Office
Thursday 13 June	Board	Thursday 6 June	LeO Office
Tuesday 2 July	Performance Sub-Group	Tuesday 25 June	MS Teams
Thursday 25 July	Board	Thursday 18 July	LeO Office
Thursday 12 September	Performance Sub-Group	Thursday 5 September	MS Teams
Thursday 26 September	Workshop	Thursday 19 September	LeO Office
Monday 14 October	ARAC	Monday 7 October	MS Teams
Thursday 24 October	Board	Thursday 17 October	LeO Office
Thursday 21 November	RemCo	Thursday 14 November	MS Teams
Wednesday 18 December	Board	Wednesday 11 December	LeO Office

2025 Board and Committee Meeting Dates:

Date of meeting	Meeting Type	Papers to be issued	Office / MS Teams
January TBC	Performance Sub-Group	TBC	TBC
Monday 13 January	ARAC	Monday 6 January	MS Teams
Wednesday 29 January	Board	Wednesday 22 January	LeO Office
Thursday 27 February	Board Workshop	Thursday 20 February	LeO Office
Thursday 20 March	RemCo	Thursday 13 March	MS Teams
Tuesday 29 April	Board	Tuesday 22 April	LeO Office
Monday 19 May	ARAC	Monday 12 May	MS Teams
Wednesday 18 June	ARAC	Wednesday 11 June	LeO Office
Wednesday 18 June	Board	Wednesday 11 June	LeO Office
July TBC	Performance Sub-Group	TBC	TBC
Thursday 24 July	Board	Thursday 17 July	LeO Office
September TBC	Performance Sub-Group	TBC	TBC
Thursday 25 September	Board Workshop	Thursday 18 September	LeO Office
Monday 6 October	ARAC	Monday 29 September	MS Teams
Wednesday 22 October	Board	Wednesday 15 October	LeO Office
Thursday 20 November	RemCo	Thursday 13 November	MS Teams
Wednesday 17 December	Board	Wednesday 10 December	LeO Office